

Dear Patient,

We have some exciting news! On August 25th, we transitioned from the current patient portal, to Lovelace MyChart, our new patient portal that connects you to your health care.

Lovelace MyChart still gives you 'round the clock, seven days a week access with a much more streamlined, simple view of your personal health information—all on your favorite device!

Lovelace MyChart connects you to:

- Your health record**
- Your health provider**
- Your prescription information**
- Your family's records, providers, pharmacy preferences**
- All of the above and more. Anytime, anywhere.**

Anyone over the age of 13 may register (with a valid email account) and options are available for parents, legal guardians, and approved caregivers to manage additional records. You may have recently received an email communication from donotreply@ardenthealth.com informing you of a new test result in MyChart. Please feel free to visit mychart.lovelace.com and login by using your previous My Lovelace Medical Group username and password. If you receive an error, you can click on "forgot password" or "forgot username" to generate a new account or to sign up on line. You may also call **1-855-523-8770** for additional assistance.

Again, thank you for your patience during this time as we transition to this new patient portal

Sincerely,

Lovelace Health System