

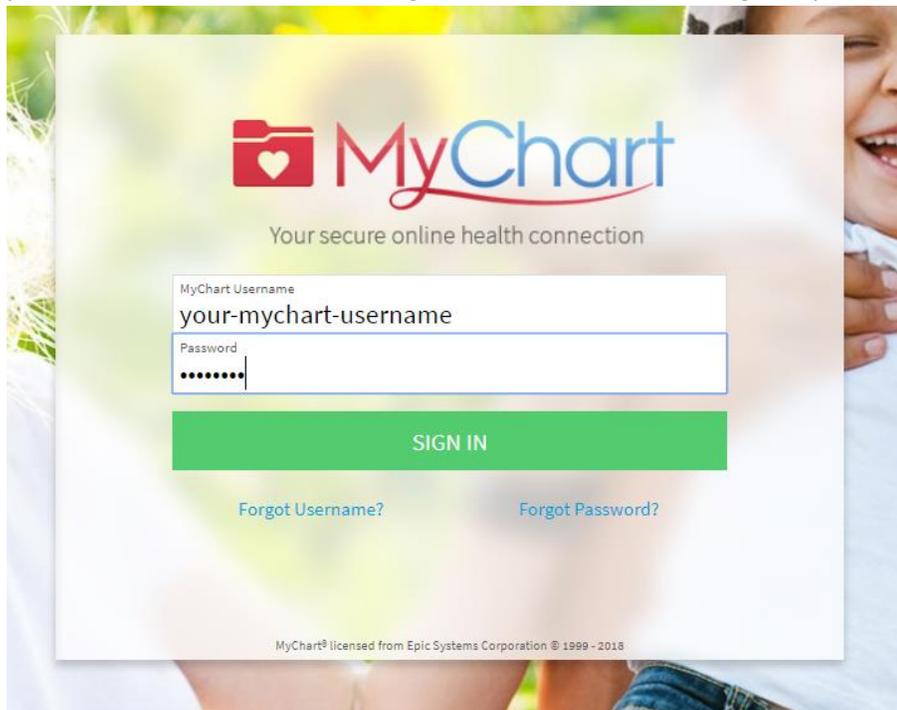
Autenticación de los pacientes

Cómo concederle a una aplicación externa acceso a su expediente médico

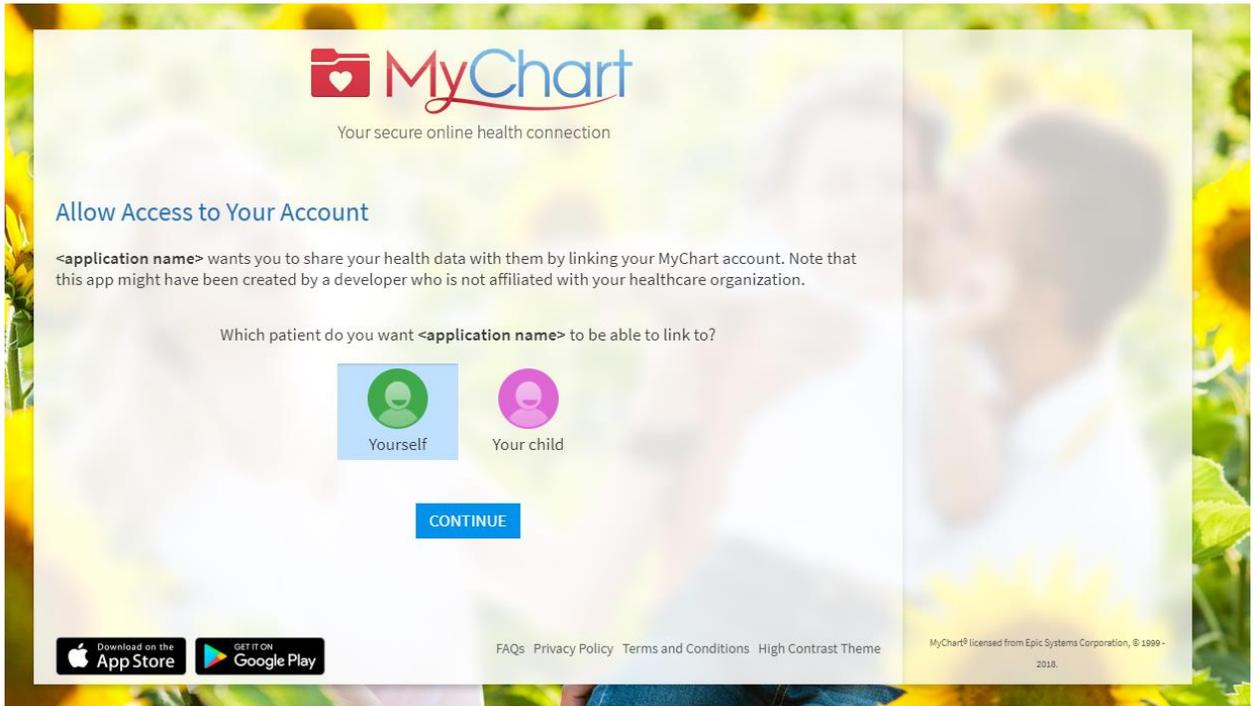
Los pacientes de los proveedores de atención médica que utilizan el programa informático Epic pueden conectar aplicaciones externas (apps) a fin de que obtengan acceso a partes de su expediente médico para su propio uso personal. Unos ejemplos de los datos que una aplicación puede obtener son los resultados de las pruebas de laboratorio, las alergias, los medicamentos y los antecedentes de vacunas.

Para autenticar una aplicación externa a fin de que obtenga acceso a los datos médicos de su portal de los pacientes/MyChart [Mi hoja clínica], siga estos pasos (las imágenes tal vez no sean idénticas al contenido o diseño gráfico exacto de su organización de atención médica para cada paso del proceso):

1. Asegúrese de que tenga una cuenta del portal de los pacientes/MyChart establecida para la organización de su proveedor de atención médica. Necesitará sus credenciales de registro para el proceso de autenticación. Fíjese bien: MyChart es un nombre específico del programa informático Epic. A lo mejor su centro clínico use un nombre diferente para su portal de los pacientes.
2. Obtenga acceso a MyChart o a la aplicación del portal de los pacientes en su dispositivo personal. Lea cuidadosamente los términos y condiciones de la aplicación.
3. Cuando se le pida, seleccione su proveedor de atención médica de la lista dada.
4. Se le llevará a la pantalla de inicio de sesión del portal de los pacientes/MyChart de su proveedor de atención médica. Ingrese sus credenciales de registro para continuar.



5. Si usted tiene acceso a la cuenta de otra persona, tendrá que seleccionar la cuenta que desea vincular a la aplicación.



6. A lo mejor vea una página con los detalles de la aplicación (vea las imágenes a continuación). Esos detalles provienen de un cuestionario que contesta el programador de la aplicación; por ejemplo, cómo se financia la aplicación, si distribuye sus datos a otras entidades y si usted puede eliminar o consultar los archivos de los datos que recopila la aplicación.

Repase dicha información cuidadosamente y determine si usted desea que la aplicación tenga acceso a sus datos médicos. Si desea concederle a la aplicación acceso a sus datos, marque la casilla de **"I have read the statements above"** [He leído las declaraciones de más arriba], y luego haga clic en **"Allow Access"** [Permitir acceso].

Allow Access to Your Account

<application name> wants you to share your health data with them by linking your MyChart account. Note that this app might have been created by a developer who is not affiliated with your healthcare organization.

What you need to know about <application name>

Before allowing <application name> to access your account, please be aware of the following important details. This information is provided by the creators of <application name>. All mentions of the term "data" hereafter refers to the data from your electronic health record.



Who is offering the app?

This app is not provided by your healthcare provider, but is provided by <application vendor>, who must follow HIPAA federal health privacy laws.



How is this app funded?

This app is funded by another healthcare provider.



Where does this app save your data?

This app does not save your data.



Who has access to your data when you provide it to this app?

Only people who have access to this device could access the data.



How does the app developer use your data?

The app developer does not use data about you beyond providing direct services. <application vendor>'s privacy policy and statements may have more details on how and when the app uses your data.

Want to dive deeper? Read more from the app developers of <application name>.

Allow or Deny Access

<application name> wants your permission to access the following information:



This app will have access to your information until
Monday April 15, 2019, 9:50 AM



Allergies



Problems



Primary Care Provider



Procedures



Demographics



Immunizations

If you have concerns with any one of the points listed above, please deny <application name> from accessing your account.

If you want to grant access, please proceed by confirming you have read the statements above. You can find further information within the app's privacy policy and statements.

I have read the statements above

DENY ACCESS

ALLOW ACCESS



Un ejemplo de una aplicación que no ha llenado el cuestionario:

The screenshot shows the MyChart interface for granting app access. At the top, the MyChart logo and tagline "Your secure online health connection" are visible. Below, the heading "Allow Access to Your Account" is followed by a disclaimer: "<application name> wants you to share your health data with them by linking your MyChart account. Note that this app might have been created by a developer who is not affiliated with your healthcare organization."

A prominent red warning box contains the following text: "This app's developer has NOT yet submitted to us how they plan to use your data. Once your data has been shared with <application name>, it could be made public and you may not be able to revoke access to it. We recommend that you deny access to your account."

Below the warning, a section titled "This app's developer has not shared any of the following Terms of Use:" lists several missing details:

- What type of organization is offering this app
- How the app is funded
- How your data will be stored
- Who will have access to your data when it is provided to the app
- If this app tells you about the data it has collected about you
- How your data will be retained
- How your data will be used

The "Allow or Deny Access" section states: "<application name> wants your permission to access the following information:" and lists categories such as Allergies, Primary Care Provider, Demographics, Problems, Procedures, and Immunizations. It also shows a clock icon and the text: "This app will have access to your information until Monday February 25, 2019, 5:36 PM".

A red warning line states: "Because the app's developer has not informed us of how they plan to use your data, we recommend that you deny access to your account."

At the bottom, there is a checkbox for "I have read the statements above" and two buttons: "DENY ACCESS" (highlighted in red) and "ALLOW ACCESS".

The footer includes "Download on the App Store" and "GET IT ON Google Play" logos, along with links for "FAQs", "Privacy Policy", "Terms and Conditions", and "High Contrast Theme". A small copyright notice for Epic Systems Corporation is also present.

7. Usted puede revisar y eliminar el acceso de la aplicación a sus datos médicos en cualquier momento si navega a la página de **Manage My Linked Apps and Devices [Manejar mis**

dispositivos y aplicaciones vinculadas] en MyChart.

The screenshot shows the MyChart Epic Medical Center interface. At the top, there is a navigation bar with icons for 'You', 'Health', 'Visits', 'Messaging', 'Billing', 'Resources', and 'Profile'. The 'Profile' icon is highlighted, and the user's name and 'Log Out' option are visible on the right. The main content area is titled 'Manage My Linked Apps and Devices' and includes a sub-section 'Services Accessing My Account' with a 'REMOVE ACCESS' button. Below that is a 'My Linked Devices' section with a message 'You have not authorized any devices.' and a 'BACK TO HOME PAGE' button.

MyChart
Epic Medical Center

You Health Visits Messaging Billing Resources Profile

Your Name
Log Out

Manage My Linked Apps and Devices

Services Accessing My Account
You've given the following apps permission to access your data.

| | |
|--|---------------|
| <application name> View Permissions | REMOVE ACCESS |
|--|---------------|

My Linked Devices
You've added the following devices as trusted devices.

You have not authorized any devices.

BACK TO HOME PAGE